

## Appendix A

## Feedback from Agencies in Attendance at Information Sessions

Agency	Comments
Careline/information on welfare benefits from SSDC	Would attend again, though feel they have covered much of Area North. Would like to try it in other Areas in the district.
Home Aid/Handyman scheme	Very successful and definitely worthwhile.
Keeping Warm (Environmental Health Officer) – leaflets only	Unsure how many were assisted. Would attend again if time permitted.
Community Safety/PCSOs	
Devon & Somerset Fire & Rescue Service	50+ home visits organised. Would definitely attend more events.
Community & Active Lifestyles Team	69 people tested for blood pressure - 38 (64%) were referred to GP for further investigation 54 tested for blood sugar levels - 13 (24%) referred to GP as a result
Somerset Direct	Unsure how many people assisted as a result of afternoons, but useful avenue for advertising their services. (Note: generally unable to actually attend due to staffing levels, but did provide information leaflets and were supportive of the concept.)
Citizens' Advice Bureau (Martock and South Petherton only)	
Financial Benefit & Assessment Officer	Saw approximately 50 people with about 5 referrals for home visits. Would attend another event, though it is possible some parts of Area North have been saturated with information recently. Suggested funds could be used to target/support existing groups – providing transport where possible.
Age Concern (Advocacy Development Worker)	A good way of getting out vital information from all of the different agencies. It can be very difficult to know where to look for help when you need it most, so events like these are a good way of helping people access any help they may require.
South Somerset Homes	Very useful.
Carers Network (SCC service) Langport only	Of limited use on this occasion.
Community Development Officer (Area North)	Able to meet representatives of various agencies that will prove useful when working within communities.